

National Multi-Agency Coordinating Group

3833 South Development Avenue; Boise, ID 83705

NMAC Correspondence M2024-08

July 30, 2024

To: Geographic Area Coordination Center Managers

From: National Multi-Agency Coordinating Group (NMAC)

Subject: Availability of National Emergency Rental Vehicles (NERV)

The 2024 wildfire year is well underway with significant fire activity in multiple Geographic Areas with increasing competition for resources including NERV rental vehicles. NERV vehicles are only authorized when one of the following criteria are met:

- Incident responders whose position requires a vehicle with 4x4 high ground clearance and heavy duty tires to meet the needs of the assignment (3/4-ton and 1-ton trucks with off-road tires only).
- Administratively Determined (AD) employees that are not self-sufficient or employees that do not have an agency travel card.
- There is a need for a pool of vehicles to be managed by a mobilization center, dispatch center, ground support unit, etc., due to current or potential incident activity that cannot be met with existing fleet vehicles.

All other rentals are to follow the responder's federal, state, or local agency policy and/or the NWCG Standards for Interagency Incident Business Management [PMS 902](#). The agency electronic travel system (ETS, BCD, Duluth, Concur, etc.) cannot be circumvented if the resource or the dispatcher acting on the traveler's behalf can use agency travel systems to reserve (non-heavy duty) rental vehicles. Self-sufficient AD employees that do not require the heavy duty rentals are expected to use rental vehicles reserved through a platform other than NERV (e.g., BCD, ETS2).

Additional information and considerations:

- Resource Orders often include in Special Needs, "AOV, POV, Rental, NERV-EM approved." Dispatchers have the responsibility to ensure the proper reservation platform is utilized.
- The use of agency owned vehicles should be maximized.
- Consider ride sharing to incidents with other incident responders.
- Avoid underutilized rentals, including vehicles sitting at ICP for the duration of an assignment or renting large SUVs for the purpose of sleeping in the vehicle.

For additional information, see NMAC Correspondence [M2024-01](#) *National Emergency Rental Vehicle (NERV) Usage*. Users are encouraged to familiarize themselves with the intended use of the program outlined in the Standard Operating Procedures ([SOP](#)) located on the NERV website.

/s/ Dave Haston
Chair, National Multi-Agency Coordinating Group

Cc: Geographic Area Coordinating Group Chairs

